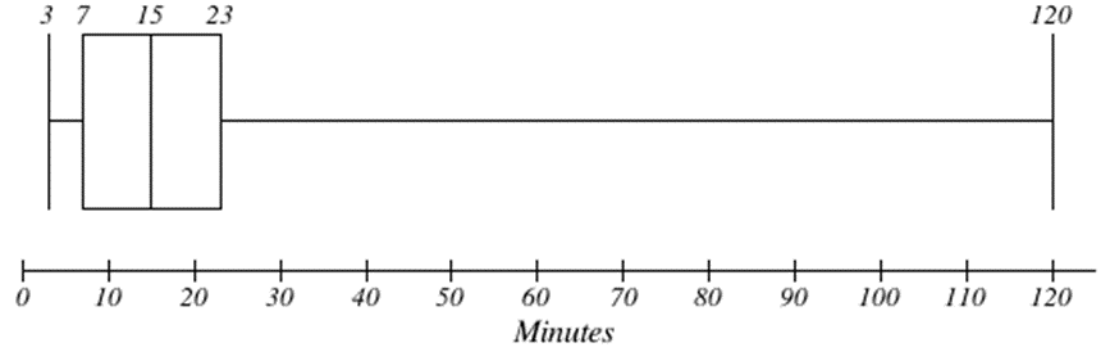


# Hold Times with Customer Service

- Two-sided Confidence Intervals for the mean with unknown variance
  - 95% CI [**13.901, 25.139**]
  - 99% CI [**12.03, 27.01**]



Descriptive Statistics:	
Mean	19.52
Standard Deviation	20.17
Variance	431.9
Range	117
IQR	16
Min	3
Q1	7
Median	15
Q3	23
Max	120

